Fiscal Year: 2015-2016

Quarter: 1

Total Unduplicated Client Count for Quarter: 9,238

Total Cases Closed in Quarter:

7.630

Total Units of Service for Quarter (Unit=1 Hour): 31.657

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE	CLIENT RACE					
60-64:	2.086	Two or More Races:	139			
65-74:	3.769	Caucasian:	6.484			
75-84:	2.431	African American:	805			
85+:	1.164	Native American/Native Alaskan:	70			
Client Declined to Provide Information:	130	Asian/Pacific Islander				
Total:	9.580	Asian Indian:	40			
CLIENT GENDER		Cambodian:	6			
Male:	3.453	Chinese:	225			
Female:	5.780	Filipino:	164			
Client Declined to Provide Information:	5	Japanese:	78			
Total:	9.238	Korean:	41			
OTHER CLIENT CHARACTERISTICS		Laotian:	5			
Frail/Disabled:	3.286	Vietnamese:	63			
Homebound:	135	Guamanian:	4			
Lives Alone:	3.666	Hawaiian:	16			
Institutionalized:	73	Samoan:	6			
Suspected Victim of Elder Abuse/Exploitation:	402	Other Asian/Pacific Islander:	102			
Limited English:	1.298	Race Unknown/Some Other Race:	891			
Rural:	1.894	Client Declined to Provide Information:	99			
Greatest Economic Need (Minority):	1.781	Total:	9.238			

Fiscal Year: 2015-2016

Quarter: 1

Greatest Economic Need (Non-Minority): 2.501

Greatest Economic Need (Minority Status Unknown): 178

CLIENT ETHNICITY

Hispanic/Latino: 1.599

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	380	289	77	17
A2. Contracts/Warranties:	276	198	61	5
A3. Other Consumer/Finance:	509	359	61	5
EMPLOYMENT				
B1. Discrimination:	9	9	1	0
B2. Other Employment:	82	47	22	7
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	188	135	32	15
C2. Conservatorship:	107	49	31	9
C3. Other Family:	91	55	17	4
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	324	178	108	14
D2. Medicare:	149	60	24	2
D3. Other Health/Community Based Care:	97	63	28	2
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1,413	1,018	214	95

Fiscal Year: 2015-2016

Quarter: 1

Quarter: 1						
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	281	173	83	19		
E3. Other Housing:	289	217	45	6		
INCOME MAINTENANCE						
F1. Social Security:	225	147	43	9		
F2. Supplemental Security Income (SSI):	271	140	49	10		
F3. Pensions/Retiree Benefits:	37	21	3	0		
F4. Other Income Maintenance:	111	68	35	4		
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	87	28	15	14		
G2. Elder Abuse/Neglect/Exploitation:	331	124	38	27		
G3. Other Individual Rights:	324	215	71	14		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	1.259	709	556	10		
H2. Advance Health Care Directives (AHCD):	561	207	424	0		
H3. Financial Powers of Attorney:	413	165	307	3		
H4. Other Miscellaneous:	292	155	159	6		
TOTAL CASES OPENED IN QUARTER: 8,106 TOTAL CASES CLOSED IN QUARTER BY CASE CLO						
	,	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		4.829	2.504	297		
TOTAL ESTIMATED CASE WORK HOURS SPENT: 30,879						

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 96

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 358

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2015-2016

Quarter: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

428